



# CLAIM FORM

Claim Number:

## Terms of Warranty

To qualify for the warranty, the customer must have torque wrenches that are calibrated (where applicable), appropriate and accurate record keeping that proves when products were fitted, and be able to show that a service interval of at least 30 000km was maintained on the vehicle where the failure occurred.

The warranty will be void if the product failure was caused by non-conformance to the fitment, usage or maintenance instructions or from typical wear and tear or modifications to the product.

The warranty does not cover damage or failure caused by corrosion or erosion, potholes and road debris.

Training and information relating to the fitment, usage and maintenance of products are available on the Road Diamond website and can be acquired from Road Diamond Product Sales and Support Staff (contact details available on the website). It is the sole responsibility of the customer to ensure that the required training is obtained and that the products are fitted, used and maintained as specified.

Warranty claims should be submitted within 30 days after the failure occurred and before the part is replaced.

## Claim Form

WARNING - INCOMPLETE FORMS WILL DELAY THE WARRANTY PROCESS

### Customer Details

Customer Name:	<input type="text"/>	Date:	<input type="text"/>
Contact Name:	<input type="text"/>	Contact Number:	<input type="text"/>

### Vehicle Information

Make	Model	Registration Number	Vehicle Type
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### Product Returned

Part Number	Description		Quantity
<input type="text"/>	<input type="text"/>		<input type="text"/>
Date Installed	Odometer at Installation	Date Removed	Odometer at Removal
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Reason of Return			
<input type="text"/>			

DO NOT WRITE BELOW THIS LINE

### Warranty Manager's Report

Date Received	Warranty Manager's Findings		Date Concluded	Outcome
<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>

I confirm that I have read the terms and conditions of warranty and completed all the information truthfully.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Return the Terms of Warranty and Claim Form to your Road Diamond Distributor.